



TROUBLESHOOTING GUIDE

Liquid Ice for Service (508) 393-4499

LCD Screen Should Look Like This

AUTO OK	MODE SYRUP	AUTO OK
CO2-OK		WATER-OK

Screen Messages

Problem	Probable Cause	Solution
Light is flashing, screen reads "DEFROST"	Unit is in DEFROST mode, according to Defrost Schedule	Wait about 20 minutes for product to thaw, plus 20-30 minutes to re-freeze. Product can be served after lights stop flashing.
Light is flashing, screen reads "REST"	Unit is in REST mode, According to Rest Schedule	Wait for unit to automatically start at scheduled time, or press AUTO button on both sides.
Screen reads "OUT" next to the word "SYRUP"	Unit is OUT OF SYRUP	Replace syrup. Be sure connector is properly affixed. Press PRIME button. Wait for screen to read "OK." If screen doesn't change to "OK," draw product from barrel to purge air bubble. Check that CO2 gauges read 60# and 90#. Press AUTO button after screen reads "OK."
Screen reads "OUT" next to the word CO2	Unit is OUT OF CO2	Close empty CO2 tank. Replace with full tank. Turn full tank on.
Screen reads "OUT" next to the word WATER	WATER supply is OFF WATER line is CRIMPED WATER FILTER is clogged	Turn water supply on, or remove crimp from water line, or change your water filter.
Screen reads "FAULT"	Unit is OVERLOADED or MALFUNCTIONING	Press the MENU button. Use arrow buttons to select MENU B. Press MENU again. Press OFF button to clear fault. If screen does not clear, note the FAULT description and call Liquid Ice for service (508) 393-4499 .
Screen reads "BEATER"	Unit is in BEATER mode	Press the AUTO button on the side that reads BEATER.
Screen is BLANK	Unit is UNPLUGGED POWER SWITCH is OFF BREAKER is TRIPPED	Check plug, power switch, and breaker.
Center drip tray is OVERFLOWING	Hopper PRESSURE is TOO HIGH WORN O-RING SEAL	To stop leak turn dispenser off and/or disconnect syrup, water, and CO2. For slow leaks schedule tune-up with Liquid Ice (508) 393-4499 .
Belt thumping and/or loud squealing	Product is too thick because "syrup out" or "CO2 out" alarm was ignored and product doesn't have enough syrup in it	Press the BEATER button, drain product and discard. Press the PRIME button, raise the white prime plug on the freezer door to refill. Lower prime plug. Press AUTO button.

TO ORDER SYRUP, CUPS, LIDS, & SPOON STRAWS, CALL LIQUID ICE (508) 393-4499